ALMONZO RHODEN

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Portfolio: https://almonzorhoden.github.io/react-portfolio/

SUMMARY

IT Professional with a background in Front End Development, Information Technology and customer service. Looking to work full-time in a corporate environment collaborating with others to utilize or develop acquired skills, knowledge, and more than 5+ years of experience

EXPERIENCE

Application Analyst 1   September 2021 – Present
St. Joseph Healthcare System
Paterson, New Jersey

- Design/build and modify clinical, financial and/or administrative systems
- Test, trouble shoot, provide software maintenance and feature enhancements
- Participate in build, validation and QA testing procedures for implementation of software

Pc Tech   November 2018 – 2021
St. Joseph Healthcare System
Paterson, New Jersey

- Resolve complex problems in order to maintain computer system functionality
- Manage and update ticket queue with updates, so employees are aware of status
- Communicate incident to the appropriate IT teams to better escalate critical issues

IT Technician   July 2016 – August 2018
Biotrial
Newark, New Jersey

- Secure AD accounts (users and machines), password reset/unlocks, and user creation.
- Monitor ticketing queue, emails, and identify recurring problems and apply a resolution.
- Provide executive support, train new hires, and current employees on new technologies.

SKILLSET

Languages: HTML, CSS, JavaScript, jQuery, Responsive Design, Bootstrap, GitHub, Java, and SQL. **Other:** Microsoft Office, problem solver, Excel, Revenue Cycle, project management, customer service, and a team player.

EDUCATION

Full Stack Web Development Certificate March 2021: Rutgers Univgersity, NJ

Bachelor of Arts, Information Systems May 2018: Rutgers University, Newark, NJ

References Available Upon Request